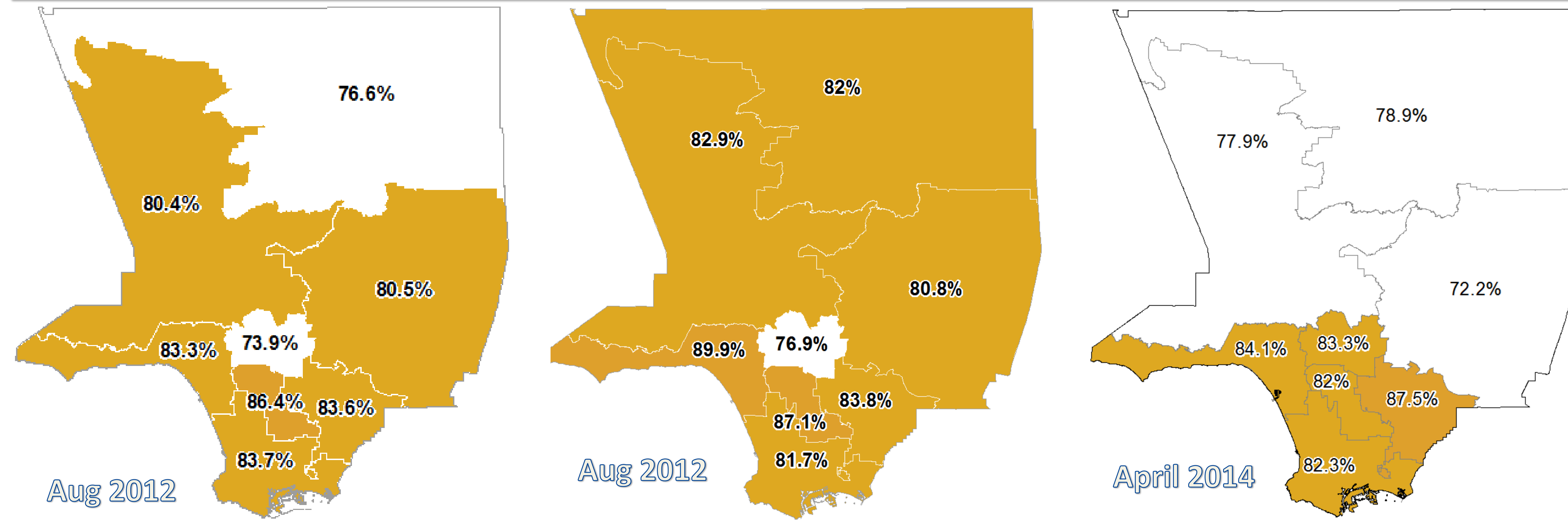
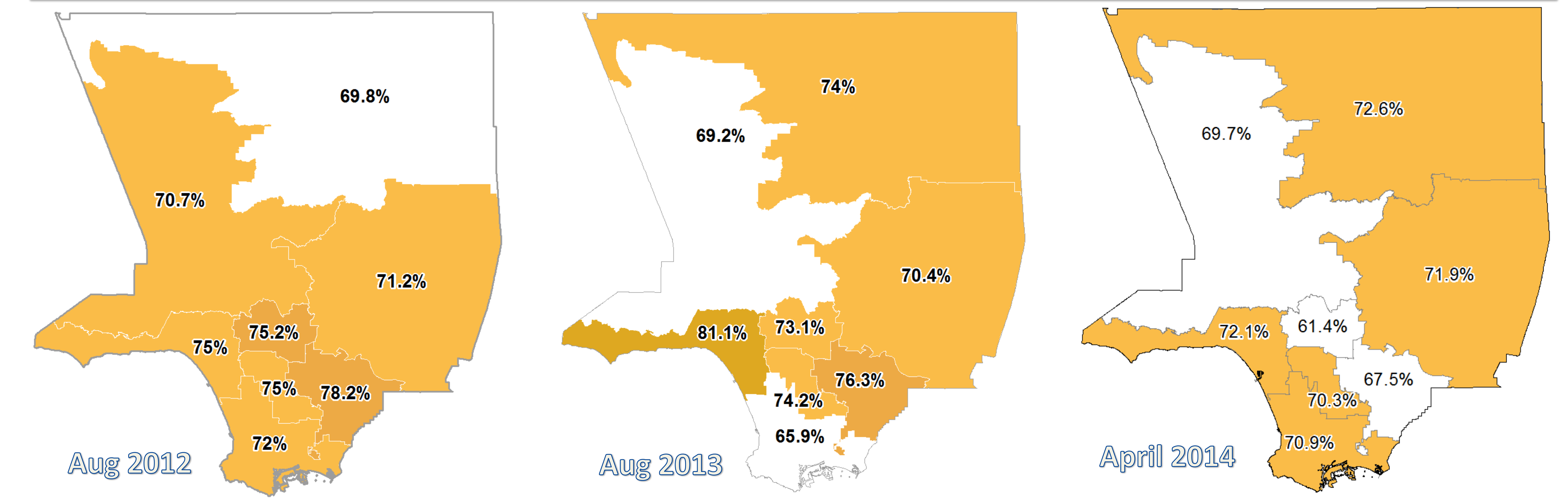


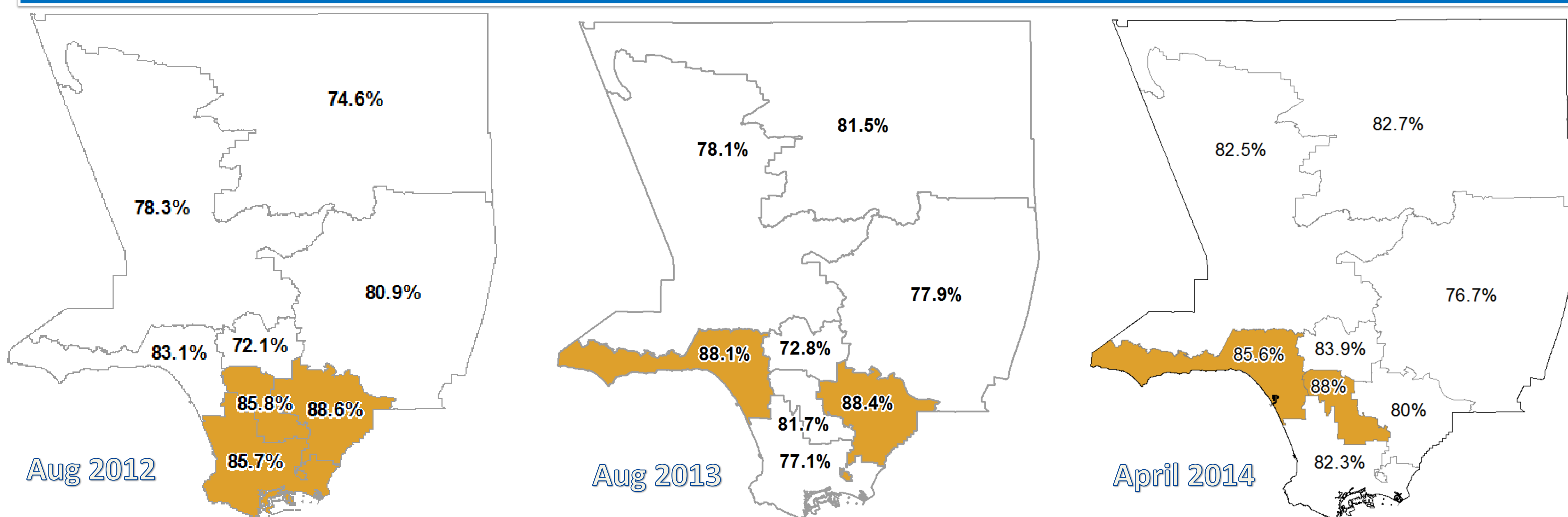
I felt I had someone to talk to when I was troubled (outcome target = 80%)



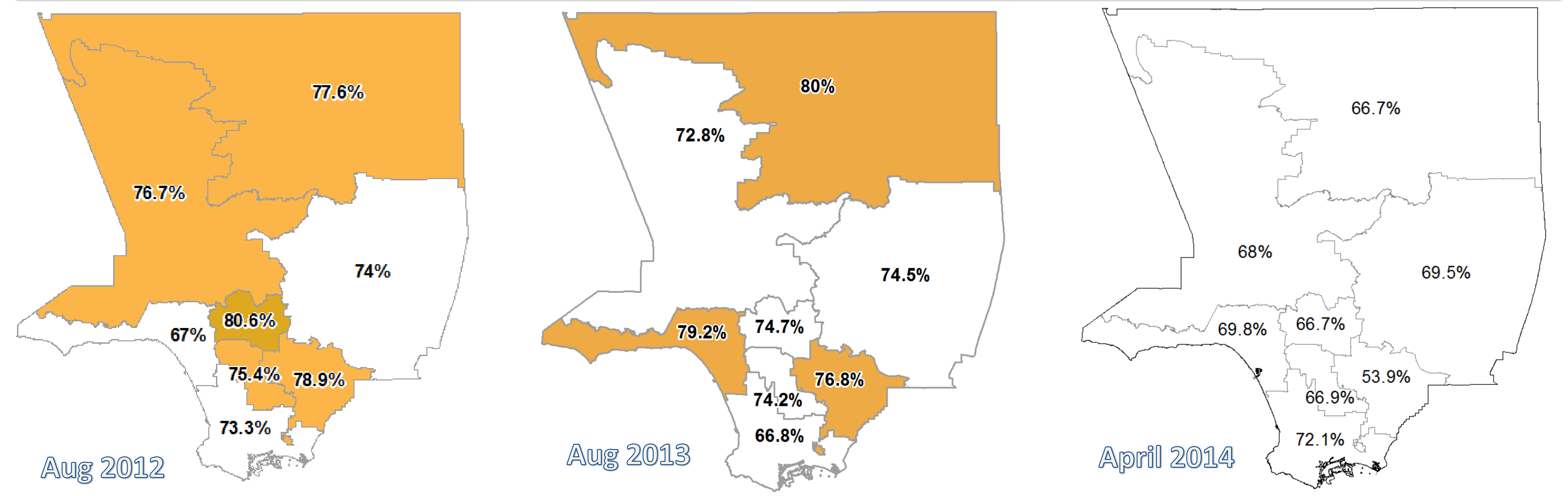
I get along better with family members (outcome target = 70%)



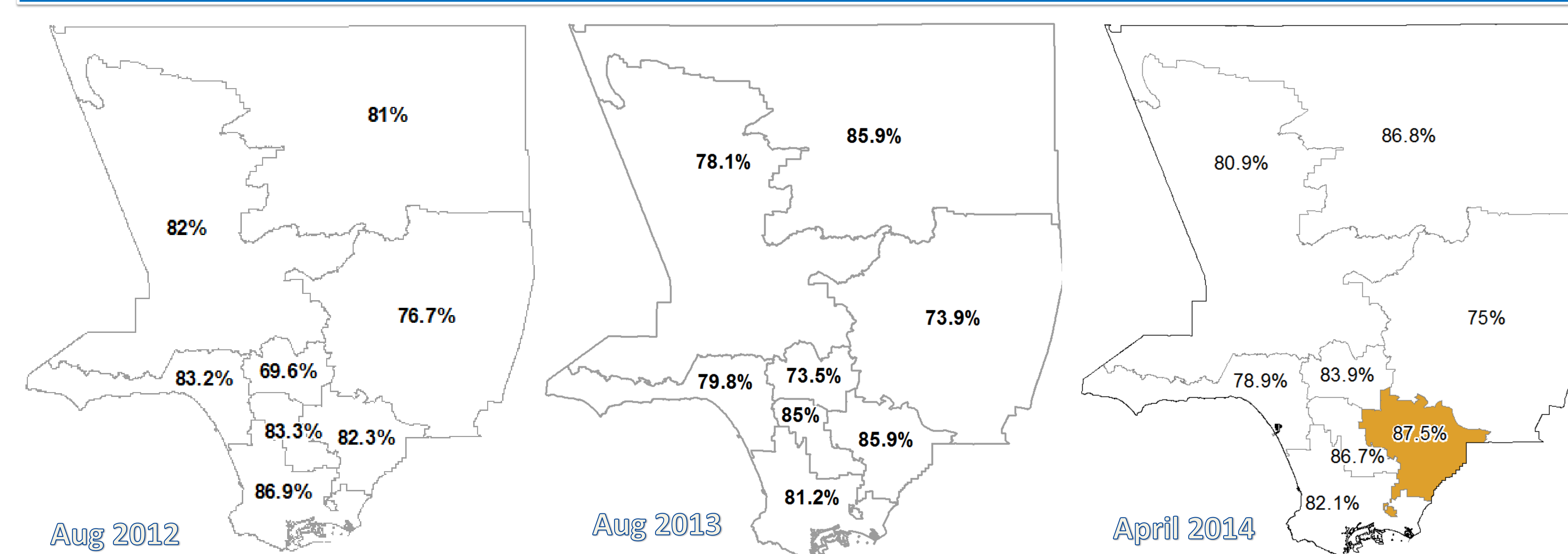
The location of services was convenient for me (outcome target = 84%)



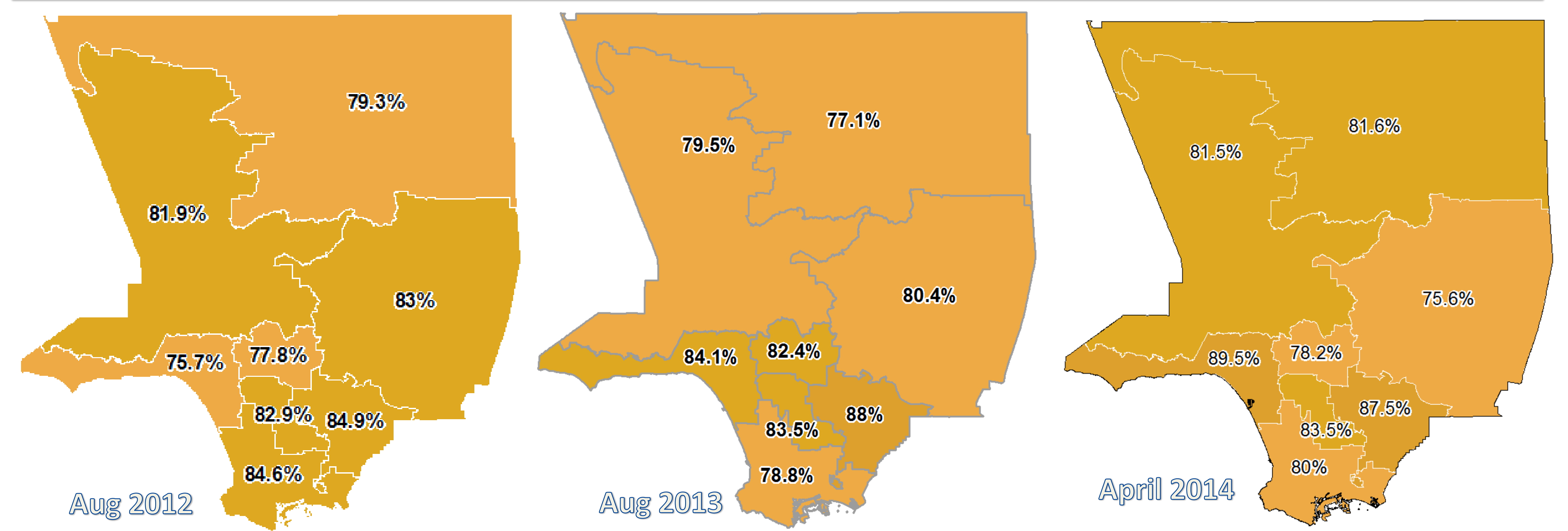
I do better in school and/or at work (outcome target = 75%)



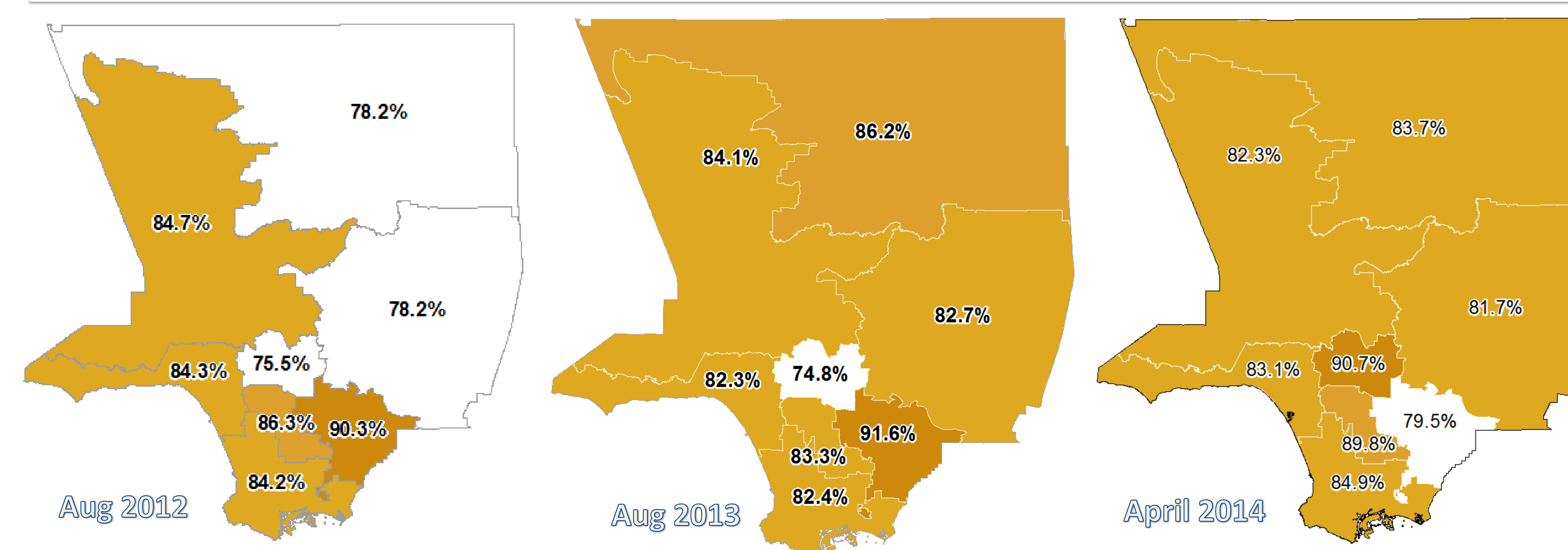
Services are available at times that were convenient for me (outcome target = 87%)



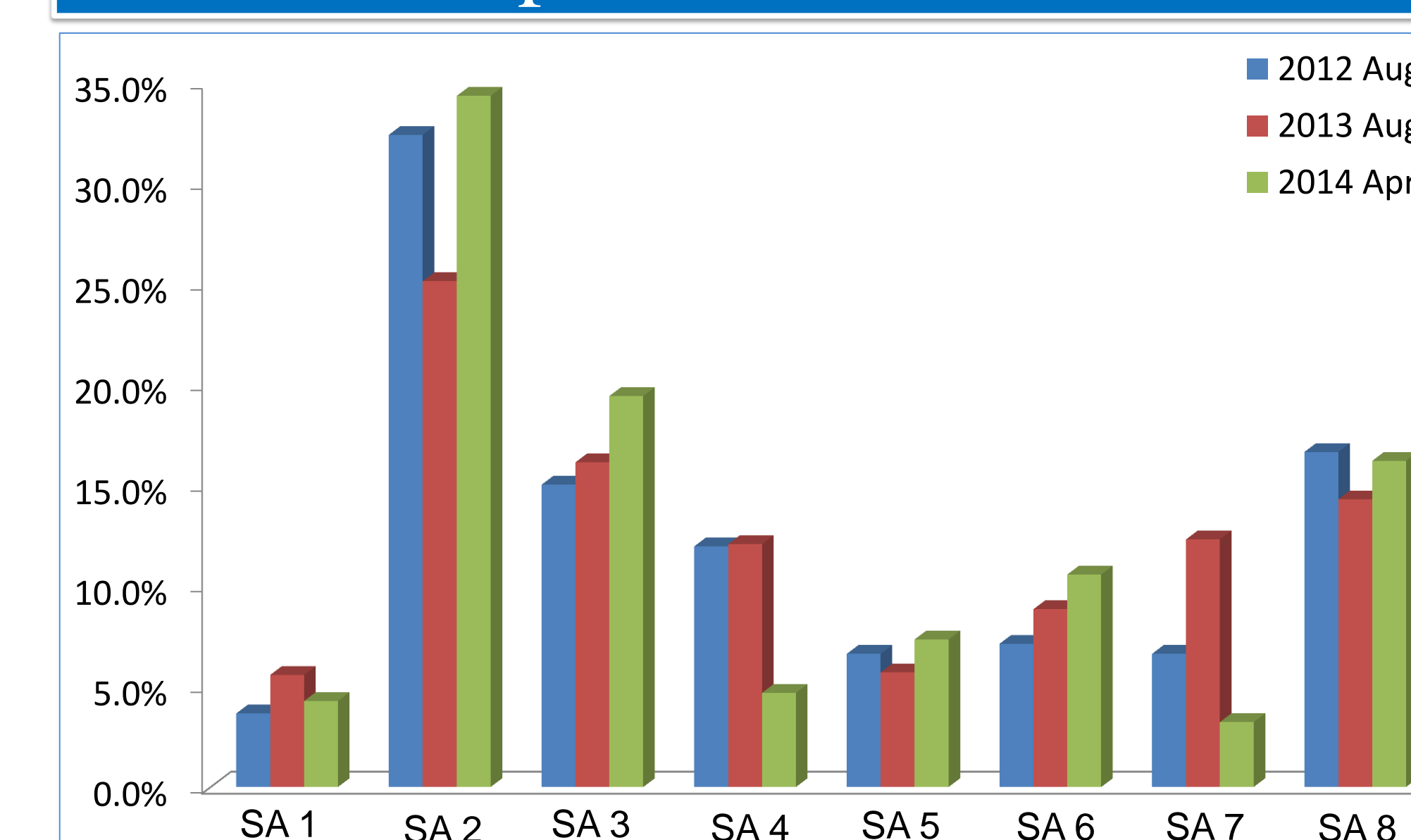
In crisis, I would have the support I need from family and friends (outcome target = 70%)



Staff were sensitive to my culture/ethnic background (outcome target = 80%)



Response Rate Chart



Response Rate

SA	2012 Aug	2013 Aug	2014 April
SA 1	3.7%	5.6%	4.3%
SA 2	32.4%	25.1%	34.3%
SA 3	15.0%	16.1%	19.4%
SA 4	12.0%	12.1%	4.7%
SA 5	6.6%	5.7%	7.3%
SA 6	7.1%	8.8%	10.6%
SA 7	6.6%	12.3%	3.2%
SA 8	16.6%	14.3%	16.2%

Legend

